

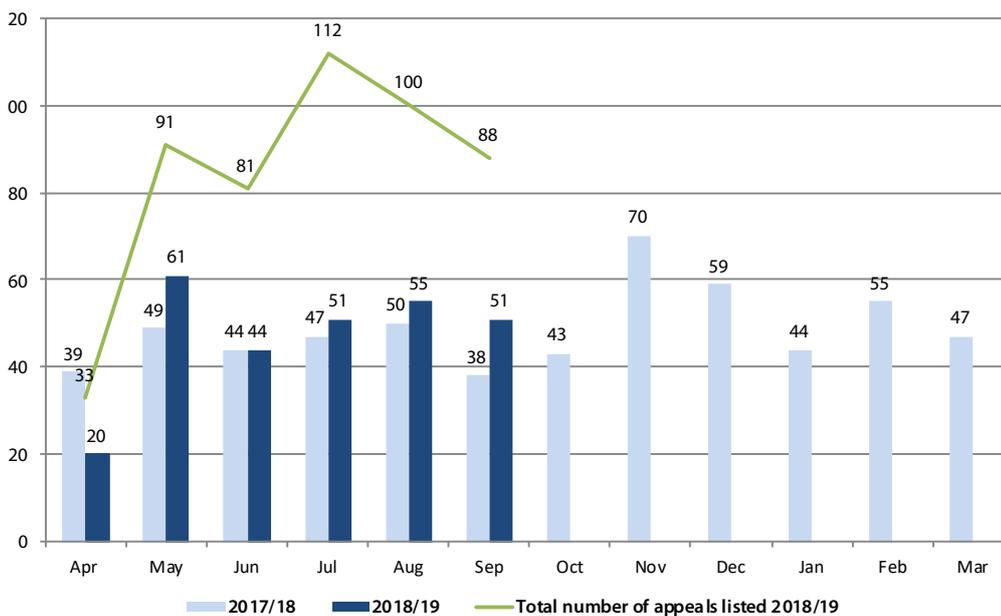
## ASAP quarterly monitoring report

### DUTY SCHEME

#### TOTAL NUMBER OF APPELLANTS ASSISTED

In Q2 we helped 157 appellants. Including dependants the total number of people reached was 237. We assisted 85% of appellants who had an oral hearing (excluding people who we could not have helped, even if we had been able to).<sup>1</sup>

Duty scheme: total number of appellants assisted, Q1–Q2



#### NOTES

**1** These are cases that are withdrawn or adjourned prior to the hearing; cases that are designated by the Tribunal as being 'ASAP barred' (the Tribunal prohibits us from assisting when an appellant is represented by a law firm unless they received written consent from the firm); or cases where the client failed to attend or refused our assistance.

**2** There is some overlap in these categories as some cases concerned more than one subject (for example they may have related to both destitution and further submissions). We have only indicated the proportion of allowed, remitted and dismissed cases. A minority of cases will also have been withdrawn, adjourned or struck out.

**3** This figure is adjusted to take into consideration clients whose appeals were withdrawn or who didn't attend their hearings.

#### APPEAL OUTCOMES

	Q1	Q2	Q3	Q4	2018/19	2017/18
% Allowed	65	50			57	60
% Remitted	10	12			11	13
% Dismissed	18	32			26	21
% Other	7	5			6	6

Where the tribunal remits an appeal against a decision to discontinue support, the appellant keeps their support. We consider this to be a successful outcome so add them to the allowed rate to produce a combined success rate of 56%.

#### APPEAL SUBJECT

##### TOP ISSUES IN Q2:<sup>2</sup>

- Section 4 (s4) destitution cases (42 cases):** 52% allowed, 10% remitted, 33% dismissed
- s4 regulation 3(2)(e) – further submissions cases (42 cases):** 62% allowed, 5% remitted, 31% dismissed
- s4 medical cases (14 cases):** 14% allowed, 36% remitted, 43% dismissed
- Section 95 (s95) not an asylum seeker case (12 cases):** 25% allowed, 25% remitted, 50% dismissed
- s95 destitution cases (11 cases):** 73% allowed, 5% remitted, 31% dismissed
- s95 breach of conditions cases (7 cases):** 57% allowed, 29% dismissed.

#### REFERRALS

We received 125 referrals from 47 agencies. We were able to meet 96% of these referrals.<sup>3</sup>



## CLIENT PROFILE

- The top nationalities of appellants were Iranian, Iraqi, Eritrean, Pakistani, Afghan, Eritrean and Ethiopian.
- 69% of appellants were men, 31% were women.
- 29% of appellants had children.
- Most appellants lived in London (18%), Yorkshire and Humber (16%), the North West (13%), and the West Midlands (13%).
- 57% experienced circumstances that may make them more vulnerable. Commonly these were health issues, with 17% suffering from mental health problems, 13% from physical health problems and 12% from both.



## ADVICE LINE



### We took 181 calls this quarter from 79 agencies

- Calls mainly came from London (30%), Scotland (12%) and Yorkshire and Humber (12%).
- 33% of calls were about s95 support; 27% about s4 support; 11% about s4 and s95 support. We also received a significant number of calls relating to s4(1) or Schedule 10 (sch10) support this quarter. Other calls concerned Home Office procedures, the appeals, process, Section 98 (s98) support and community care support.
- Only 5% of calls were general in nature. Most users had questions relating to an individual's case. Of these, 52% were men, 48% were women.
- The top nationalities were Iranian, Pakistani, and Afghan.
- 28% of calls related to families with children including 17% single parent families.
- 50% of calls related to people receiving government support; 28% were helped by their communities and charities whilst 8% survived exclusively thanks to charitable assistance. 5% had not support at all.
- In 45% of calls, the individuals had to deal with additional issues, mainly health problems, which could increase their vulnerability.

## WOMEN'S PROJECT

### Duty scheme

- We helped 49 women this quarter; 31 (63%) of women faced circumstances which may make them more vulnerable, 15 of whom had experienced gender-based violence.
- 26 women had children, 16 of whom were single parents.

### Advice line

- In 21 of the 80 calls relating to women, agencies reported instances of gender-based violence.
- 45 women (56%) experienced circumstances that may make them more vulnerable.
- 38 had children, 28 of whom were single parents.



## ASYLUM SUPPORT ADVICE NETWORK (ASAN)

- ASAN welcomed 44 new members in Q2.
- Membership stands at 908 advisers throughout the UK.
- There were 146 conversations generating 333 posts among 282 people.
- The top subjects of discussion were:
  - A temporary problem with the ASPEN card (5 conversations generating 33 posts)
  - Obtaining additional support under Section 96 (s96) (3 conversations generating 21 posts)
  - Access to medical care (6 conversations generating 19 posts)
  - The conditions in asylum support accommodation (4 conversations generating 13 posts)
  - How to obtain the necessary proof of support for the Legal Aid Agency (1 conversation generating 10 posts)