

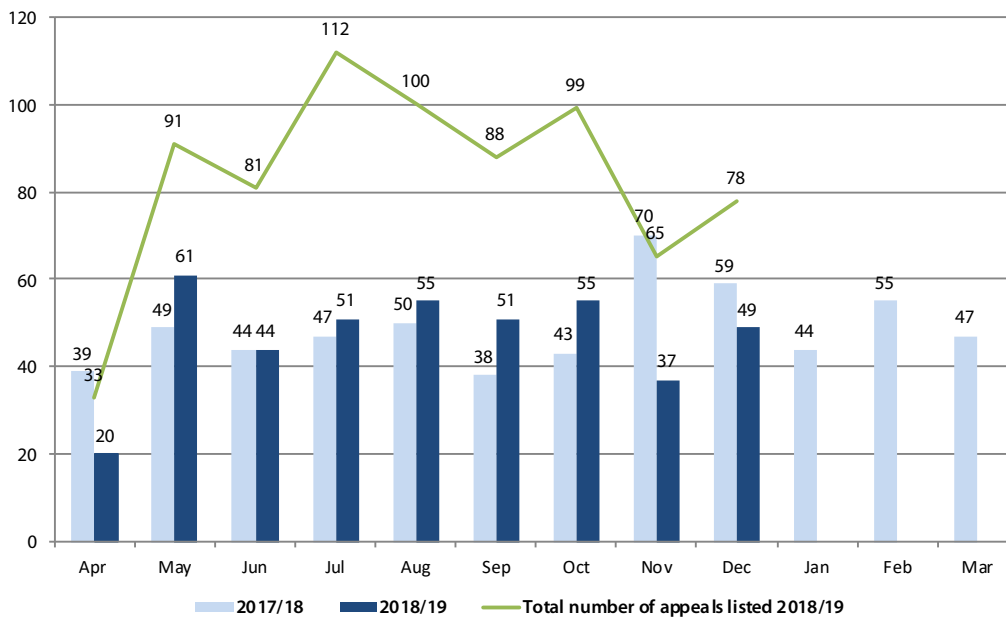
ASAP quarterly monitoring report

DUTY SCHEME

TOTAL NUMBER OF APPELLANTS ASSISTED

In Q3 we helped 141 appellants. Including dependants the total number of people reached was 191. We assisted 90% of appellants who had an oral hearing (excluding people who we could not have helped, even if we had been able to).¹

Duty scheme: total number of appellants assisted, Q1–Q3



NOTES

- 1** These are cases that are withdrawn or adjourned prior to the hearing; cases that are designated by the Tribunal as being 'ASAP barred' (the Tribunal prohibits us from assisting when an appellant is represented by a law firm unless they received written consent from the firm); or cases where the client failed to attend or refused our assistance.
- 2** There is some overlap in these categories as some cases concerned more than one subject (for example they may have related to both destitution and further submissions). We have only indicated the proportion of allowed, remitted and dismissed cases. A minority of cases will also have been withdrawn, adjourned or struck out.
- 3** This figure is adjusted to take into consideration clients whose appeals were withdrawn or who didn't attend their hearings.

APPEAL OUTCOMES

	Q1	Q2	Q3	Q4	2018/19	2017/18
% Allowed	65	50	52		55	60
% Remitted	10	12	17		13	13
% Dismissed	18	32	26		26	21
% Other	7	5	6		6	6

Where the tribunal remits an appeal against a decision to discontinue support, the appellant keeps their support. We consider this to be a successful outcome so add them to the allowed rate to produce a combined success rate of 63%.

APPEAL SUBJECT

TOP ISSUES IN Q3:²

- Section 4 (s4) regulation 3(2)(e) – further submissions cases (51 cases):** 61% allowed, 16% remitted, 24% dismissed
- s4 destitution cases (22 cases):** 77% allowed, 9% remitted, 14% dismissed
- s4 medical cases (14 cases):** 29% allowed, 14% remitted, 36% dismissed
- Section 95 (s95) destitution cases (11 cases):** 73% allowed, 9% remitted, 9% dismissed
- s95 and s4 breach of conditions cases (8 cases):** 25% allowed, 13% remitted, 63% dismissed.

REFERRALS

We received 149 referrals from 58 agencies. We were able to meet 95% of these referrals.³



CLIENT PROFILE

- The top nationalities of appellants were Iraqi, Iranian, Nigerian, Pakistani, Zimbabwean, Kuwaiti and Afghan.
- 70% of appellants were men, 29% were women.
- 26% of appellants had children.
- Most appellants lived in the North West (20%), Scotland (16%), London (15%) and Yorkshire and Humber (14%).
- 62% experienced circumstances that may make them more vulnerable. Commonly these were health issues, with 28% suffering from mental health problems, 7% from physical health problems and 15% from both.



ADVICE LINE



We took 195 calls this quarter from 86 agencies

- Calls mainly came from London (39%), Yorkshire and Humber (14%) and Scotland (10%).
- 39% of calls were about s4 support; 24% about s95 support; 8% about s4 and s95 support. Calls relating to s4(1) or schedule 10 support made up 8% of calls. We also received enquiries relating to Home Office procedures, the appeals process, s98 support and community care support.
- Only 5% of calls were general in nature. Most users had questions relating to an individual's case. Of these, 56% were men, 44% were women.
- The top nationalities were Iraqi, Pakistani and Iranian.
- 22% of calls related to families with children including 14% single parent families.
- 40% of calls related to people receiving government support; 24% were helped by their communities and charities while 15% survived exclusively thanks to charitable assistance; 7% had no support at all.
- In 54% of calls, the individuals had to deal with additional issues, mainly health problems, which could increase their vulnerability.

WOMEN'S PROJECT

Duty scheme

- We helped 41 women this quarter; 27 (66%) of women faced circumstances which may make them more vulnerable, 8 of whom had experienced gender-based violence.
- 14 women had children, 8 of whom were single parents.

Advice line

- In 12 of the 82 calls women (15%), agencies reported instances of gender-based violence.
- 53 women (65%) experienced circumstances that may make them more vulnerable.
- 30 had children, 21 of whom were single parents.



ASYLUM SUPPORT ADVICE NETWORK (ASAN)

- ASAN welcomed 61 new members in Q3.
- Membership stands at 964 advisers throughout the UK.
- There were 135 conversations generating 255 posts among 234 people.
- This quarter, ASAN members predominantly asked the network for casework advice rather than discussing systemic issues. As a result, discussions covered a wide variety of topics, the most common being:
 - “Move on” issues (6 conversations, generating 16 posts)
 - Problems surrounding maternity payments and maternity care (4 conversations, generating 17 posts)
 - issues individuals were having in opening bank accounts (4 conversations, generating 14 posts).