

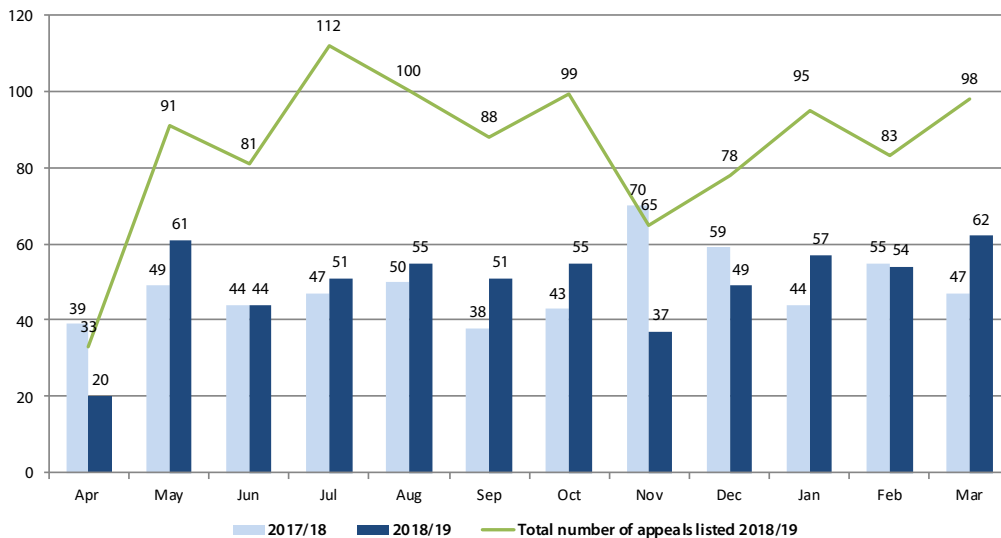
ASAP quarterly monitoring report

DUTY SCHEME

TOTAL NUMBER OF APPELLANTS ASSISTED

In Q4 we helped 173 appellants. Including dependants, the total number of people reached was 217. We assisted 92% of appellants who had an oral hearing (excluding people who we could not have helped, even if we had been able to).¹

Duty scheme: total number of appellants assisted Q1-Q4



NOTES

1 These are cases that are withdrawn or adjourned prior to the hearing; cases that are designated by the Tribunal as being 'ASAP barred' (the Tribunal prohibits us from assisting when an appellant is represented by a law firm unless they received written consent from the firm); or cases where the client failed to attend or refused our assistance

2 There is some overlap in these categories as some cases concerned more than one subject (for example they may have related to both destitution and further submissions). We have only indicated the proportion of allowed, remitted and dismissed cases. A minority of cases will also have been withdrawn, adjourned or struck out

3 This figure is adjusted to take into consideration clients whose appeals were withdrawn or who didn't attend their hearings

APPEAL OUTCOMES

	Q1	Q2	Q3	Q4	2018/19	2017/18
% Allowed	65	50	52	60	56	61
% Remitted	10	12	17	14	13	12
% Dismissed	18	32	26	25	26	22
% Other	7	5	6	2	5	5

Where the tribunal remits an appeal against a decision to discontinue support, the appellant keeps their support. We consider this to be a successful outcome so add them to the allowed rate to produce a combined success rate of 71%.

APPEAL SUBJECT

TOP ISSUES IN Q4:²

- Section 4 (s4) regulation 3(2)(e) – further submissions cases (67 cases):** 61% allowed, 10% remitted, 28% dismissed.
- s4 destitution cases (18 cases):** 72% allowed, 6% remitted, 22% dismissed.
- s4 medical cases (17 cases):** 53% allowed, 18% remitted, 29% dismissed.
- Section 95 (s95) destitution cases (15 cases):** 71% allowed, 6% remitted, 29% dismissed.
- s95 and s4 breach of conditions cases (10 cases):** 80% allowed, 10% dismissed.

REFERRALS

We received 183 referrals from 66 agencies. We were able to meet 95% of these referrals.³

CLIENT PROFILE

- The top nationalities of appellants were Iranian, Iraqi, Nigerian, Afghan (=4), Pakistani (=4), Zimbabwean (=4), Sri Lankan (=4).
- 75% of appellants were men, 25% were women.
- 18% of appellants had children.
- Most appellants lived in the North West (19%), Wales (17%) or London (15%).
- 57% experienced circumstances that may make them more vulnerable. Most commonly these were health issues, with 27% suffering from mental health problems, 6% from physical health problems and 12% from both.



ADVICE LINE



We took 238 calls this quarter from 87 agencies

- Calls mainly came from London (29%), Scotland (13%), Wales (10%) and the South West (10%).
- Most calls related to s4 or s95 support (77%). We are still receiving calls relating to s4(1) or schedule 10 support (5%) although that proportion has gone down. Other calls related to Home Office procedures and community care support.
- Only 5% of calls were general in nature. Most users had questions relating to an individual's case. Of these, 56% were about men, 44% about women.
- The top nationalities were Afghan, Iranian, Congolese (DRC) (=3), Pakistani (=3) and Iraqi (=3).
- 21% of calls related to families with children including 10% single parent families.
- 44% of calls related to people receiving government support; 34% were helped by their communities and charities while 9% survived exclusively thanks to charitable assistance.
- In 48% of calls, the individuals had to deal with additional issues, mainly health problems, which could increase their vulnerability.

WOMEN'S PROJECT



Duty scheme

- We helped 44 women this quarter; 31 women faced circumstances which may make them more vulnerable, 10 of whom had experienced gender-based violence.
- 11 women had children, 4 of whom were single parents.

Advice line

- In 24 of the 98 calls relating to women (24%), agencies reported instances of gender-based violence.
- 59 women (60%) experienced circumstances that may make them more vulnerable.
- 37 had children, 22 of whom were single parents.



ASYLUM SUPPORT ADVICE NETWORK (ASAN)

- ASAN welcomed 31 new members in Q4.
- Membership stands at 915 advisers throughout the UK.
- There were 125 conversations generating 240 posts among 211 people.
- There was a wide variety of topics discussed on ASAN but 3 topics generated a larger number of posts than others: 2 conversations on the conditions of accommodation (23 posts among 14 members); 2 conversations relating to medical care (16 posts among 10 members); and 5 conversations about family reunion (13 posts among 11 members).